

## Enquiry About Result May/June 2024 Session Guide

Dear Candidates,

An enquiry about results (EAR) is a review of the marking of a candidates' examination script(s) or re-moderation of a centres' coursework.

Cambridge carry out extensive quality checks before they release results. However, they offer a range of enquiry about results services if you would like them to check the results for candidates. This guide will provide step by step advice to help you submit an EAR request.

Cambridge offer a number of EAR services for subjects and there are fees applicable per component against each service. The details of services offered are shared below:

### Enquiry About Result Services:

Service name	Details of service	Availability of service
Clerical re-check: Service 1	This service checks that all parts of the script were marked, and that the marks were totalled and recorded correctly.	Available for components we have assessed.
Clerical re-check with copy of script: Service 1S	The same as 'Service 1' but you also receive a copy of the script.	Available for components we have assessed. Not available for Art & Design syllabuses.
Review of marking: Service 2	A review of the original marking to check that the mark scheme was applied correctly. Also includes the re-checks in Service 1.	Available for components we have assessed. Not available for multiple-choice question papers.
Review of marking with copy of script: Service 2S	The same as 'Service 2' but you also receive a copy of the script.	Available for components we have assessed. Not available for multiple-choice question papers or Art & Design syllabuses.

### No Result (X) or Pending (Q) Queries:

- Cambridge usually issues a '**NO RESULT**' if they think the candidate has not completed all the components of an assessment. '**PENDING**' means they cannot issue a result at the moment but will do this soon
- No Result and Pending Queries are **free of cost**
- Cambridge will provide an explanation of any report of '**No result**' (X) or a '**Pending**' grade (Q) confirming which component(s) we have no mark for
- Cambridge will explain why they cannot award a result, for example, that they did not receive documents, marks or information to confirm the candidate did or did not take a particular exam

Candidate can only submit enquiries about results at component level

All the components you want Cambridge to review for you within the same syllabus must be submitted at the same time. Cambridge cannot accept additional component enquiries for the same candidate and syllabus at a later date.

All the components you want Cambridge to review for you must have a mark from an exam or from moderation. Cambridge will not consider any requests which include a component where Cambridge have calculated an assessed mark.

For clerical re-check or review of marking services, you may only select one type of review or re-check service. For example, you cannot ask for a Service 1S for one component and then a Service 2S for another component if they are in the same syllabus. You cannot ask for the same or another service for the same syllabus for the same candidate if a previous request has already been submitted.

Cambridge will charge a fee for each enquiry. Cambridge will not charge the fee if the enquiry leads to a change in the syllabus grade.

Fee details are mentioned below, it will give the details for fee submitted against each service. Please note that the fee is to be submitted per component.

Service	Description	O Level & IGCSE Per component	AS & A2/A Level Per Component
<b>1</b>	Clerical Re-check	7,830	9,000
<b>1S</b>	Clerical Recheck with a Copy of Script	17,120	17,380
<b>2</b>	Review of Marking and clerical recheck	18,230	21,750
<b>2S</b>	Review of Marking and clerical re-checking with a copy of Script	27,500	31,230

The EAR fee can be deposited by the candidate at the respective British Council bank account available at selected Standard Chartered Banks [SCB Branch List](#). Candidates must fill out a British Council Deposit Slip (available at designated branches), when submitting payment.

If a candidate resides in a city which does not have a designated Standard Chartered Bank, then the EAR fee must be made through a bank draft. The bank draft must be drawn in favour of the **British Council**, write your name and candidates details on the back side of bank draft and send it to address mentioned below:

**Address: British Council (Exams Department-MJ24 EAR), British Deputy High Commission, Shahrah-e-Iran, Block 5 Clifton, Karachi, 75600, Sindh**

**Note: Please write 'Cambridge EAR fee' on the British Council deposit slip before marking payment. Keep your stamped bank deposit slip as proof of payment since you will need this to complete your EAR Online Application Form**

For any further assistance, you can [contact us online](#) or visit our website [www.britishcouncil.pk](http://www.britishcouncil.pk) or call us on 0800 22000 or send us an email at [info@britishcouncil.org.pk](mailto:info@britishcouncil.org.pk)